## Elective Best Practice & System Assurance:

Pathway Redesign

Bottlenecks

**MBI** Health A DNV COMPANY

RTT, Non-RTT, Planned, Cancer and DM01

Monitoring Procedure

Escalation

	Leadership	Data Quality	Booking and Scheduling	Reporting	Clinical Capacity & Demand
cies	<ul> <li>Roles &amp; Responsibilities</li> <li>Waiting List Business         Rhythm </li> <li>Risk Mitigation</li> <li>Escalation</li> </ul>	<ul> <li>Automated Checks</li> <li>Manual Review Process</li> <li>Validation Lists</li> <li>No Outcome         Appointments </li> <li>Resource Planning</li> </ul>	<ul> <li>Waiting List Business Rhythm</li> <li>Chronological Booking</li> <li>Contacting Patients</li> <li>Patient Choice</li> <li>External Provider Tracking</li> </ul>	<ul> <li>Clean and Up-to-Date Waiting List Reports</li> <li>Validation Lists</li> <li>Statutory Reports</li> <li>BAU reports</li> <li>Advanced DQ Dashboard</li> </ul>	<ul> <li>System-Wide Backlog Calculations</li> <li>Clinic Templates</li> <li>Theatre Templates</li> <li>Agreed Clinical Activity Levels</li> <li>Planned Patients</li> </ul>
Competencies	Recovery Planning	Productivity	Clinical Admin	Operational Governance	Training
CO	<ul><li>Forecasting</li><li>Trajectory Development</li><li>Tracking</li></ul>	<ul><li>High Impact Pathways</li><li>Pathway Mapping</li><li>Utilisation Rates</li></ul>	<ul><li>Diagnostic Result     Tracking</li><li>Clinic Letter Process</li></ul>	<ul> <li>Policy Documents</li> <li>Compliance Audits</li> <li>Standard Operating</li> <li>Procedures</li> </ul>	<ul><li>Training Modules</li><li>Self-Service Online</li><li>Resources</li></ul>

Clinic Outcoming

Turnover rates

• Waiting List Management

Risk Assurance

• Scenario-Led Training

Refresh Strategy

Detailed Workflow Plans

• Workflow Champions